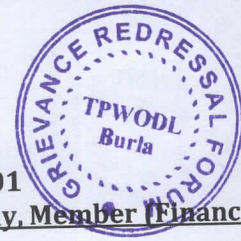


Grievance Redressal Forum  
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)



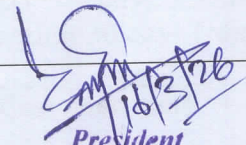
Ref: GRF/Burla/Div/BNED/ (Final Order)/106(4)

Date: 16.03.2026

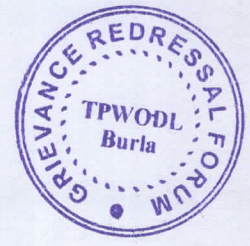
**Present:**

Sri Ranjan Kumar Naik, President  
Sri S.K Dora (Co-opted Member)  
Sri S.Tripathy Member (Finance)

1	Case No.	BRL/138/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bhima Pradhan C/O-Pandaba Pradhan At-Sahasbaga Dist-Jharsuguda-768226	4172-1309-4443	9777782740	
3	Respondent/s	S.D.O (Elect), Belpahar	Division B.N.E.D, TPWODL, Brajrajnagar		
4	Date of Application	06.03.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	06.03.2026			
9	Date of Order	16.03.2026			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

  
President  
Grievance Redressal Forum  
TPWODL, Burla - 768017

Place of Camp: ESO Office, Panchgaon



**Appeared**

**For the Complainant-** Bhima Pradhan  
Represented by Pandaba Pradhan

**For the Respondent -** SDO(Electrical), Belpahar, TPWODL.

**GRF Case No- BRL/138/2026**

Bhima Pradhan  
C/O- Pandaba Pradhan  
At-Sahasbaga  
Dist-Jharsuguda  
Consumer No-4172-1309-4443

**COMPLAINANT**

**VRS**

**OPPOSITE PARTY**

SDO(Electrical), Belpahar, TPWODL.

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

**S.K Dora**  
(Co-Opted Member)

**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**S.Tripathy**  
Member (Finance)

**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**Ranjan Kumar Naik**  
(President)  
**President**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Bhima Pradhan, C/O- Pandaba Pradhan, At-Sahasbaga, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/138/2026)

CHB

(6)

GRIEVANCE REDRESSAL FORUM  
TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,  
Burla-768017, Ph No.0663-2950601  
Email:-Wesco\_gri@Yahoo.in

GRIEVANCE REDRESSAL FORUM  
Received  
No.....  
Dt.....  
TPWODL, Burla

128  
26

Complaint No-

Sc No-41721309443

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Name - Bhima pradhan Mob - 9777782740  
At - Sahasbaga pin - 768219

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

See - Panchagaon Sub - Belpahad  
Div - Brajrajnagar

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ମୁଁ ବେତ୍ତୁ ବିଦ୍ୟୁତ ବ୍ୟବହାର କରୁଥିବା ବାସୀ commercial ରେ ଆସୁଥିବା  
ଦାମ୍ଭକରୀ ବାସୀକୁ Domestic ରେ convert କରିଦିଅନ୍ତୁ ।

4) Relief sought for.

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Pan Deba Pradhan

signature of the Applicant

Place:- Bhikampali  
Date:- 6/March/2026